



Ms Julia Lee

Group Head

TOUCH Professional Deputies & Donees
Social Work

Date of appointment: 1 June 2019

Julia holds a Masters in Health Science (Gerontology) and a BA in Social Work. She is a registered social worker with over 30 years of experience in the field of eldercare. She was also the national winner of the Outstanding Social Worker Award in 2014.

Today, she serves in TOUCH Community Services as Group Head for TOUCH Professional Deputies & Donees (TPDD), and Social Work. Since 2019, she has spearheaded PDD, a ground-breaking initiative, where she sets up and leads a team to step in to act as proxy decision-makers for personal welfare and property & affairs in the event that the individuals lack mental capacity. Her role also involves the development of social workers across services in TOUCH.

In 2009, Julia contributed to the appointment of TOUCH Senior Activity Centre as the Centre of Specialisation by the National Council of Social Service, in view of its good work in meeting the needs of the elderly. The aim of the Centre of Specialisation is to transfer knowledge and expertise across the sector. Since that appointment, Julia has been conducting courses to share TOUCH's experience with other social service agencies at the Social Service Institute.

She also pioneered the Home Care and Senior Activity Centre services at TOUCH, which began with her personally going from door to door in a Geylang Bahru estate to befriend seniors with the objective of better understanding the needs and challenges faced by the elderly. Drawing from her wealth of experience, Julia was a key contributor for the book "Caring for Seniors: Effective Programme for Seniors Activity Centre", a publication by TOUCH to guide other NPOs in the setting up of Seniors Activity Centres.

Before joining TOUCH, Julia worked in the then Ministry of Community Development, Youth and Sports.