



Ms Leong Lai Cheng
Chief Operating Officer

Date of appointment: 20 February 2017

Lai Cheng is the Chief Operating Officer of TOUCH Community Services.

In TOUCH, Lai Cheng's role includes overseeing the Finance, Operations and Facilities Management, Board Secretariat, and matters in relation to governance, enterprise risk management and audit which includes statutory, internal and government audits and ESG initiatives.

Prior to joining TOUCH, she was the Regional Head of Boardroom Business Solutions - accounting and finance, human resource and payroll, internal audit and risk management, and tax business for China, Hong Kong, Malaysia, and Singapore.

She started her career with PwC Singapore as an auditor and stayed in the audit and accounting profession for 10 years. Thereafter she worked as an adjunct lecturer in Ngee Ann Polytechnic and Singapore Polytechnic over an eight-year period.

Lai Cheng graduated from the National University of Singapore with a Bachelor of Accountancy (Honours) degree, is a Chartered Accountant, and has 25 years of audit, accounting, and tax experience.